

November 3, 2011

Hudson Mechanical
6040 US 41
S. Marquette, MI 49855

Just a note to thank you for the service we recently received from members of your staff relating to the sale and installation of a new Rheem 60,000 b.t.u. home heating furnace.

We wish to complement your Sales Manager, Matt Greer, on his depth of knowledge of the pros and cons of various equipment and his professionalism in making his recommendation for our particular circumstances, and providing a timely cost estimate of the work to be performed.

When it came to the actual installation your Technicians Tom and Bob, arrived on time and immediately went to work after an explanation of what they would be doing and the time involved. Both men were respectful of our household, courteous, worked well together and completed their work at the time of their original estimate.

Because of the excellent service we received from Hudson Mechanical, we will not hesitate in calling you folks in the future as the need may arise and will readily recommend your services to others.

Sincerely,

Ed and Judy Bowman
136 Ridgewood Dr.
Marquette, MI 49855